

**FY 2022 ANNUAL REPORT  
YOUTH SERVICES SYSTEM, INC.**



*Resiliency*



**July 1, 2021 - June 30, 2022**

# EVENTS

## Celebrate Youth 2021

DRIVE-THRU EDITION



The annual **Celebrate Youth Festival** operated in a "drive-through" capacity for the second year in a row due to the COVID-19 pandemic. Families were able to safely pick up school supplies in their vehicles, and a QR code was also provided to connect the public with a vast amount of community resources.



## LOGAN'S LEGACY BLOOD DRIVE

On April 12th, 2022, YSS co-hosted a Red Cross blood drive with **Logan's Legacy**, a charity foundation in memory of local youth Logan Fluharty who passed away from Leukemia.

Logan's mother **Tanya Duncan** is the Program Manager at the **Tuel Center**, which is a part of the **YSS Transitional Living Program** for youth ages 17-21 who age out of the system of care. The drive was a huge success, with enough blood donated to potentially save 102 lives! YSS will host another blood drive with Logan's Legacy on April 25th, 2023.

## Good Samaritan Tribute

2021's **Good Samaritan Honoree** was retired FBI agent **Tom Burgoyne**.

Tom's good deeds were celebrated at the annual Good Samaritan Tribute Dinner held at the Wheeling Park White Palace. To-go orders were offered, and the ceremony was live-streamed to accommodate those practicing social distancing.

A tree was planted at the **Samaritan House** in Tom's honor.



## CAMPOUT FOR A CAUSE



The third annual **CampOut For a Cause** virtual fundraiser shattered its goal, raising a total of **\$24,771** to support YSS programs that serve youth and families in our region!

On June 3rd, participants camped out in their living rooms, yards, the woods, etc. while enjoying an entertainment stream on YSS social media outlets. This year's stream featured some big time names, including America's Got Talent winner **Landau Eugene Murphy, Jr.**, WV Poet Laureate **Marc Harshman**, as well as local school bands and choirs!

# YEAR IN REVIEW

As we reflect on the 2022 fiscal year and the events that unfolded, we can't help but think about resiliency. The Merriam-Webster Dictionary defines resiliency as "the ability to recover from or adjust easily to adversity or change." The COVID-19 pandemic tested our resiliency as we quickly learned how to overcome the unexpected.

We think about our clients more than ever during this time, and the incredible resiliency they have shown. COVID-19 added significant challenges to the daily obstacles many people faced such as substance use disorder, the loss of a loved one, the loss of a home, the loss of a job, or the loss of a relationship. We think about the children we serve in our Emergency Youth Shelters, Transitional Living Program, Ronald C. Mulholland Juvenile Center, and within the community who have shown great tenacity in facing and overcoming many obstacles.

When we find ourselves struggling in life, it is easy to get depressed and feel hopeless, but support systems can help us get through the darkness. YSS served as part of that support system for many of our neighbors and clients who were struggling over the past year. We provided them with services to address their individual and family relationship issues, behavior problems, parental concerns, abuse/neglect issues, school and/or employment problems, emotional health issues, substance use issues, decision making, access to housing, food, clothing, transportation, and more. This year, with the generous support of many donors and community partners, YSS was able to:

- **Serve more than 300 people at the Winter Freeze Shelter**
- **Assist 25% of our Winter Freeze Shelter guests with obtaining permanent housing**
- **Provide school supplies, backpacks, and resources to approximately 2,000 children**
- **Open a Recovery Resource & Help Center in New Martinsville, WV as well as create a Post Overdose Response Team (PORT) to serve Marshall and Wetzel counties**
- **Match 45 youth mentor/mentees**
- **Serve approximately 12,612 youth and adults**
- **Provide Christmas gifts to approximately 100 families**
- **Launch a state-of-the-art website integrated with an app to help reach more people**
- **Provide services to 64 people in our three Recovery Homes**

This fiscal year also brought some significant leadership changes at YSS, including the retirement of long-time CEO John Moses, and the naming of Tammy Kruse as the new CEO, Jill Eddy as Chief Program Officer, Staci Stephen as the Director of Development, Nic Cochran as the Director of Recovery Homes, Cody LaMotte as Safe at Home Manager, and Tanya Duncan as the Tuel Center Residential Manager.

Life is full of change. It is how we choose to react to those obstacles that defines us. However, many of our clients do not have access to resources to overcome these challenges by themselves. They need a helping hand and a compassionate heart. That is what our donors, staff and volunteers have provided to our community's most vulnerable population. Thank you for your support, your compassion, and your resiliency!

*Thank you*



# LEADERSHIP

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## MISSION:

To create better futures for children, families, and our community.

## VISION:

Youth Services System, Inc. remains the recognized leader in helping our community provide the best care for children and families.

# LEADERSHIP

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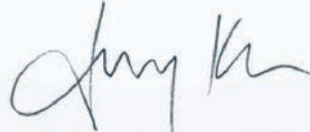
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As we reflect on the past year, we as a community have worked together to overcome a historic pandemic. We have been pulled in unfathomable physical, mental, emotional and social directions, and yet have persevered. Strong, positive connections have guided our staff to make each day meaningful as we have used healthy coping skills to learn to care for ourselves as well as others.

The staff and those in our care have felt the impact of national staffing shortages, but we remain resilient as we build something in which we are proud. As we move into the holiday season, we are grateful for the love and support the community offers to those in need. I am especially proud of the staff, volunteers, donors and community who continue to be an integral part of ensuring YSS can help those in need.

May you find the strength and guidance to make every day great.

With peace,



Tammy Kruse, CEO



*Start by doing what's necessary;  
then do what's possible; and  
suddenly you are doing the  
impossible.*

— Unknown

# FINANCES

## FY 2022 Financial Report

<b>EXPENSES:</b>	<b>FY 2022</b>
<b>Salaries &amp; Benefits</b>	\$7,561,645
<b>Utilities</b>	\$342,927
<b>Supplies</b>	\$2,716,337
<b>Other Expenses*</b>	\$2,641,033
<b>TOTAL:</b>	\$13,261,942

<b>REVENUES:</b>	<b>FY 2022</b>
<b>Government Grants</b>	\$4,253,014
<b>WV Div. of Juvenile Services</b>	\$4,121,910
<b>Room &amp; Board</b>	\$1,655,445
<b>Medicaid</b>	\$1,059,256
<b>Other Government Funding^</b>	\$449,043
<b>Donations (Monetary)</b>	\$1,030,928
<b>Donations (In-kind)</b>	\$1,181,177
<b>Gain/Loss on Investments</b>	(-\$317,416)
<b>Other Revenues</b>	\$279,385
<b>TOTAL:</b>	\$13,712,742

**NET SURPLUS:** \$450,800

\*professional, maintenance, development, licenses, leases, contracts, etc.

^childcare fees, DOE, CAPS, socially NEC

**12,612**  
**Total Youth & Adults Served**  
**in FY 2022**



# EMPLOYEE SPOTLIGHTS

**174 Total Employees**

154 Full-Time

20 Part-Time



**Dorothy Matusic**

*Street Outreach Coordinator*

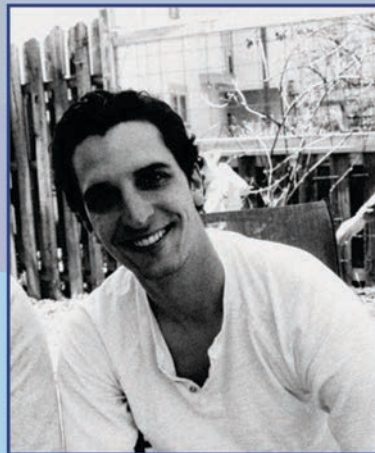
Community outreach is more than work, it's a true passion. I have always had trouble looking the other way when I witness someone in distress or suffering. I choose this work because it just feels right, I believe we were put on Earth to make a difference and serve one another — I cannot imagine spending my days doing something that didn't help cultivate the change that I want to see in the world.

By providing outreach services to the community through YSS, we are offering our youth the chance to have that stability and security — we all deserve to feel safe and loved.

I choose to do this work to help others find their routes to success, and to instill in them a sense of power and self-control. The work that is done positively impacts many young adults in the community, and it continues to spotlight YSS as a top leader in community outreach and resources.

**Ethan Greene**

*Employment & Life Skills Specialist*



**Kevin Serig**

*Therapist*

Our work has a tremendous impact on the community. We have clients that come in to our facility on a daily basis seeking help. Sometimes they are in need of shelter, other times they need food, water, clothing, personal hygiene products or rental and utility assistance.

The staff here at Youth Services System understands the needs of the community and has made it their mission to have a positive impact on the lives of others.



**Connie Gould**

*Front Desk Coordinator*

YSS provides a standard in delivering services designed to the needs of our communities, children and families. YSS professionals work with area schools, county Probation offices, and other entities to provide professional services for children and teens suffering from mental health disorders.

# COMMUNITY HELP



## VOLUNTEERS

**385** TOTAL VOLUNTEERS



Whether it's helping out with major events like **Celebrate Youth**, or lending a hand in our **Sophie Moses Free Store**, our volunteers keep the wheels moving here at YSS.

In addition to regular volunteers, YSS is a host site for AmeriCorps VISTA service members. In the spring of 2022, VISTAs **Kenadee Burgoyne** and **Landree Wilkin** organized a volunteer project with the **Wheeling University Women's Soccer Team** to help clear rocks and debris from the **Samaritan House** hillside to get it ready for further landscaping (top photo).

Volunteer **Addi Carroll** and West Virginia's Promise - The Alliance for Youth AmeriCorps VISTA member **Rylee Reis** help pack school supplies to be distributed at the Celebrate Youth Festival (bottom photo).



# COMMUNITY HELP



In February 2022, **Main Street Bank** and local charity **Robbie's Wish** donated funds, sleeping bags, blankets, hygiene items and other items to the **Winter Freeze Shelter**, which provides beds and meals for those experiencing homelessness from Dec. 15 - March 15. (Photo: **Renee Clayton** representing Robbie's Wish and **Nick Sparachane** of Main Street Bank)

**Cabela's** donated fishing rods and reels from their Spring Fishing Classic exchange program to YSS in June 2022. They also donated several pairs of brand new women's boots earlier in the spring. (Photo: **Isaac Knight & Darrel Byers** from Cabela's w/ **Tammy Kruse** of YSS)



Members of local **Girl Scout Troop 10135** made fleece tie blankets for residents in our **Emergency Youth Shelters**. The **Wheeling Country Day School**-based troop made the blankets for their winter service project.



**Saints Roofing & Construction** answered the call to donate tents to those experiencing homelessness who lost their shelter during a severe summer storm.



# PROGRAMS

## COMMUNITY BASED SERVICES

	(clients served)
<b>Youth Opportunities Unlimited (Y.O.U.)</b>	
<b>Youth Employment Program</b>	126
<b>Safe at Home</b>	40
<b>Before &amp; After-School Care</b>	91
<b>Parenting/Life Skills/ Supervised Visitation</b>	44
<b>Regional Youth Services Center</b>	97



Y.O.U. Program Coordinator Cassidy Talamonti and Employment & Life Skills Specialist Ethan Greene at an enrollment event.



**Mentor/Mentee  
Matches:**  
**45**

**Expanded School-Based  
Mental Health Prevention &  
Intervention Encounters:**

**4,235**

ESMH Coordinator Trista Parsons wears green with her students in support of Children's Mental Health Acceptance Week at Moundsville Middle School

**Professional Services:**

**Outpatient Clients**

**86**

# PROGRAMS

## SUBSTANCE USE PREVENTION



**Youth Participating in Evidence-Based Prevention Education Curriculum**

**2,262**

**Youth & Adults Participating in Prevention Education Training**

**2,797**

**Youth Participating in Alternative Activities**

**1,117**

**Naloxone Kits Disseminated (in collaboration w/ community partners)**

**615**

Each year, the **Community Impact Coalition** (one of the substance use prevention coalitions supported by the YSS Substance Use Prevention Services Department) organizes **Discover Recovery**, a resource fair for those interested in starting down the path of recovery from substance use disorder, or those with a friend or family member considering recovery.

This year's event was held on May 25, 2022 at the WesBanco Arena in downtown Wheeling and featured 50+ organizations offering resources and information. A press conference was held prior to the event, featuring key speakers Mary Hess from the Unity Center and Wheeling Mayor Glenn Elliott.



**Region 1 Prevention Coalitions:  
Ohio, Marshall, Brooke,  
Hancock & Wetzel counties**

In April 2022, YSS opened the **Prevention and Recovery Resource Center** in New Martinsville, WV. The Center houses staff from the YSS Substance Use Prevention Services Department as well as the **Post Overdose Response Team (PORT)**, which connects survivors of overdoses with Recovery Coaches and resources.

**277**

**Adult Membership**

**79**

**Youth Membership**

# PROGRAMS

## RECOVERY HOMES

15

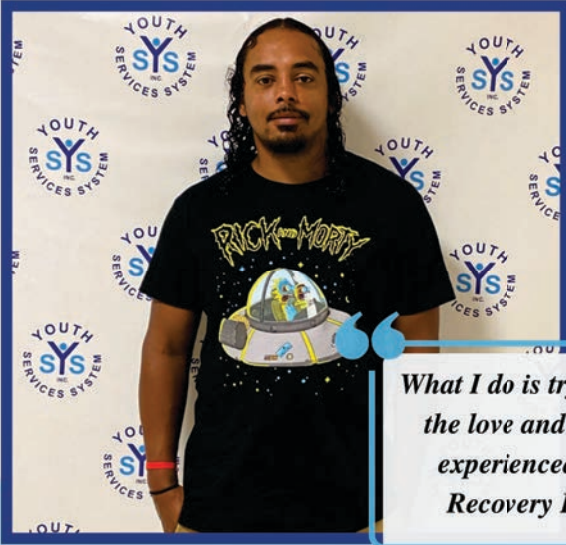
**Lazarus House Residents**

31

**Mark's House Residents**

18

**Mary & Martha House Residents**



*What I do is try to convey the love and support I experienced in the Recovery Homes.*

Lazarus House resident **Ryan Ewing** has taken up community work as a Policy Advocate & LifeBridge AmeriCorps member, while helping others successfully reintegrate into the community after incarceration.

Youth from the **Ronald C. Mulholland Juvenile Center** made doghouses to celebrate the annual Iditarod race. The residents donated the doghouses to the Marshall County Animal Shelter.



## RESIDENTIAL SERVICES

### Emergency Youth Shelters:

**Helinski Shelter** 28

**Samaritan House** 21

### Transitional Living Program:

**Tuel Center** 37

**McCrary Center** 32

### Winter Freeze Shelter:

**Total Served:** 307

**Average Guests Per Night:** 40

### Ronald C. Mulholland

**Juvenile Center:** 171

We have made every effort to compile an accurate and comprehensive list documenting monetary and in-kind donations received between July 1, 2021 and June 30, 2022. We sincerely apologize if your name was omitted or recorded incorrectly. To report an error, please email [sstephen@ysswv.com](mailto:sstephen@ysswv.com) or call 304-233-9627.

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